



The Canadian Teaching Chinese as a Second Language Association  
加 拿 大 中 文 教 学 学 会

## Canadian TCSL Association

### 2019 Shanghai Language & Culture Immersion Program Cancellation and Refund Policy

The Canadian TCSL Association reserves the right to change or cancel the Study Program in accordance with its operating requirements or circumstances beyond its control. Should a change or cancellation be necessary, the Canadian TCSL Association will give you reasonable notice thereof in the circumstances and, where available, offer you a comparable alternative.

If an alternative is not available or acceptable, you will be entitled to a full refund of monies paid by you to the Canadian TCSL Association. If the change or cancellation is due to factors that are beyond the control of the Canadian TCSL Association (circumstances like political unrest, war, or threat of war, riots, civil strife, closure of airports or ports, industrial disputes, terrorist activity, natural and nuclear disasters, fire, epidemic or health risk, acts of God, adverse weather conditions, or other similar events beyond the Canadian TCSL Association's control), the Canadian TCSL Association will issue a refund less than the amount already paid in preparation of the program.

You may cancel your participation, but the deposit of CAD\$500.00 you have paid to the Canadian TCSL Association is non-refundable.

Notice of cancellation must be made in writing to the Canadian TCSL Association and the following scale of cancellation fees will be applied (will be deducted):

- A. On or before February 10<sup>th</sup>, 2019, CAD\$500.
- B. After February 10<sup>th</sup>, 2019, before March 15<sup>th</sup>, 2019, CAD\$800.
- C. After March 15<sup>th</sup>, 2019, before April 15<sup>th</sup>, 2019, CAD\$1000.
- D. Withdrawal **after April 15<sup>th</sup>, 2019** will be regarded as forfeiting the program. Full program fee will be charged. **No fee will be refunded.**

If a change to the confirmed itinerary or service is caused by an air or transportation company, or other factors that are beyond the control of the Canadian TCSL Association, such as war, weather, political upheavals, unforeseen circumstances, etc, the Canadian TCSL Association will not be held responsible for the losses thus caused.

I have read, fully understood and agreed to the above cancellation & refund policy.

NAME \_\_\_\_\_ Signature \_\_\_\_\_ Date: \_\_\_\_\_